

## Appendix 2

### Summary of Comments received by telephone, email and direct consultation

<b>Form of Comment</b>	<b>Retailer/ Business</b>	<b>Details</b>	<b>Nature of Comment</b>	<b>Officer Response</b>
Verbal	Nene's Flowers	Road should be widened at the junction of Front Street (at Croft Road) where the new bus route is, blocks up the traffic and there is no option to stop outside, trade has dropped off. There is no bus pull-in so it blocks the rest of the road and buses struggle to turn.	Comments on wider highway issues.	To be raised with Notts County Council as Highway Authority.
Verbal	Alex Lonsdale	No objections to the changes but does not want former toilet to be visible.	No objections to principle of scheme.	Scheme includes small brick planter and tree which will provide some screening to this unit.
Verbal	Paradise Café	Cafe faces onto Eagle Square – happy with the proposed changes but need to ensure accessibility of shops during works. Queried if signage will be displayed to show that the shops are still open and queried compensation for loss of trade if access is not provided.	Support subject to continuation of trade.	Disturbance to be kept to minimum with majority of works undertaken from the front of planter. Access to shops to be maintained and signage to be provided confirming businesses open as usual.
Verbal	Adams Opticians	Asked if the established trees would be replanted and concerns regarding wildlife.	Concern re loss of trees	Existing trees in brick planters will not be replanted but additional

				new trees in moveable planters would be provided.
Verbal	The Bike Shop	Highlighted concerns about people being able to drive through that end of Front Street as it is dangerous - particularly for small children	Traffic safety concerns	Existing bollards and new seating carefully positioned to avoid vehicle movements over the space.
Verbal	Townhouse	Very positive about the proposals - asked if they would be able to host any events in the space during spring and summer as their events programme is very popular	Support	Further engagement regarding Arnold events welcomed.
Email	Thurland Estates	No objection	No objection	Noted
Telephone	Mr Quinn	Objection to retention of planter with tree outside shop. Understood retention was due to paving levels outside the shop and would be happy if it contained low level planting.	Objection	The difficult levels in this part of the site mean that some form of step or wall is required and level access cannot be achieved, therefore the planter provides a way of addressing the change in level and providing an appropriate location for a street tree. New trees will be of a species and growth habit appropriate to an urban location.

Email	Arnold Local History Group	Very strong objections to removal of trees and shrubbery which is not being replaced. Existing seating is well used by all generations and is not being replaced like for like. Arnold desperately needs improving but the scheme is bland and unappealing. Waste of money and would be better spent on Arnold Market. Arnold Local History Group regularly uses the area and apart from cars using the pedestrianised area, this is already ample room. Scheme should be reconsidered.	Object	Although trees will be removed, new trees in appropriate locations will be introduced to create flexibility for events. The new seating to be provided is considered appropriate for the space.
Email	C Wealthall	Investment needed to the north of the town centre. Changes to highway lines have had detrimental impacts on businesses. Would like to discuss business ideas for this part of town centre.	Comments	Further engagement with businesses welcomed.
Drop In Session	Mr R Davies	Supports improvements but would welcome more planting and trees. An events programme is required and security of shops needs to be considered following removal of the planter. Notice board should be updated more frequently. Type of events should be widened. Need to ensure sufficient seating retained especially for the elderly. Concerns re increased cycling/skate boarding in the area.	Support /Comment	Noted. Layout of street furniture and trees has been carefully considered and seating considered appropriate to size of space.

## Summary of Online Comments

Comment	Response
Concern over loss of mature trees which have taken time to establish (majority of comments).	Concerns noted but removal of trees within the planter is considered necessary to open up the area.
Removing vehicular access has implications for blue badge holders and operational vehicles.	No changes are proposed to access/blue badges but this will be monitored and kept under review.
Area should be completely closed to vehicles except for deliveries.	Vehicular access, movements and parking is to be monitored and kept under review.
Area outside Sainsbury's could also be a focus for new public realm.	Noted.
Arnold Market area detracts from the town centre should be a focus for investment first or Eagle Square turned into a market.	Noted. This area is in private ownership but the council would support any improvements to this area.
Investment would be better spent on roads, pavements, potholes in Calverton and repairs on St Georges Playingfield.	Expenditure on highways is a matter for Nottinghamshire County Council but comments relating to highways will be shared with them. Comments relating to repairs to St Georges Playing Field have been passed to appropriate colleagues to review.
Expenditure wasted during a time of austerity.	Works are intended to support the economic prosperity of the town centre.
Improvements welcome.	Noted
Timeline for works to start does not allow for comments to included in the scheme .	Works are subject to consideration and approval by Cabinet including consideration of consultation comments.
Works could go further with water feature or sculpture.	Noted. Scheme proposed is a minimal scheme to provide flexible space at minimal cost.
Restrict cars and increase flowers/greenery.	Vehicular movement and access to be monitored and reviewed.
Improve the space for events and performance and remove traders who block the area.	Noted.

Too many charity shops, need to increase independent trade.	Noted.
Need investment in the area to the north of the town centre too.	Opportunities for improvements to the wider town centre will be explored.
Need to ensure sufficient seating particularly for older people, need to ensure well policed against antisocial behaviour.	Noted.
If planters go there needs to be new activities at least once a month.	Noted.
Eagle Square is misnamed – should be a Heron as in Robert Mellors report of 1913.	Noted. Although square is generally known as and referred to as Eagle Square
Area could be used for community and charity events.	Noted
Need to stop traders piling stock on street.	Noted
This is too small scale – Arnold needs a complete overhaul with new independent start-ups, decent cafes etc.	Opportunities for improvements to the wider town centre will be explored.